



05/12/12 ①

To: Miller Fall Protection End-Users  
From: Miller Fall Protection  
Date: December 12, 2005  
Subject: Stop Use and Replace Notice

**Stop Use and Replace Notice  
Immediate Attention Required**

**Please read, review and follow the instructions in this notice carefully.**

In an on-going effort to ensure that Miller offers the safest fall protection products in the industry, we thoroughly investigated an issue reported by one of our customers involving the Miller MiniLite Fall Limiter (FL11). Our findings reveal that during the period of August 2003 through August 2005 a manufacturing process was utilized that may have caused improper assembly of an internal component. Originally it was believed this assembly procedure would not affect performance. In August 2005, a new manufacturing process was started that was fully implemented by Sept 1, 2005. Our recent investigation now shows that the assembly process used during August 2003 through August 2005 may result in the remote possibility of the unit functioning improperly in a fall. Although we believe the possibility is remote, our customers' safety and confidence is our highest priority. Given that, we have decided to replace all models listed below manufactured between August 2003 and August 2005.

**Products Included in this Notice:**

Miller MiniLite Fall Limiter	Titan Fall Limiter	Miller Custom Models		
FL11 (All Models) FL11CMK/ FL3M/11FT-AUS	TFL (All Models)	020095/11FT 020101/ 030102/11FT 030281/13FT	040047/11FT 040184/ 040201/11FT 050114/11FT	9038/ SRFS11-2/FTBL

**Manufacture Dates:** August 2003 – August 2005

This notice only affects the model numbers listed above and manufactured within the specified dates. Miller and Titan models manufactured outside of these dates are not affected. No other Miller self-retracting lifelines are affected.

**Please take the following steps immediately:**

1. Remove from service all Miller MiniLite (FL11) and Titan Fall Limiter (TFL) models listed above and manufactured between August 2003 and August 2005. The date of manufacture (mm/yy) and model number are located on the product label. (Refer to figure below)
2. Contact the Miller Fall Protection Technical Service Department at 800-873-5242 to indicate that you have purchased these units. An order for replacement units can be placed at that time with the Technical Service Representative.

You may select replacement units of the same configuration from any of the following:

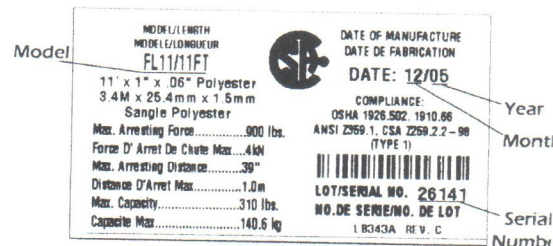
- 1) Miller MiniLite (FL11) or Titan (TFL)
- 2) Scorpion Personal Fall Limiter
- 3) Miller 8327 or Titan TRW/8FT
- 4) Two (2) Miller or Titan shock-absorbing web lanyards (single leg, 6 ft. length)

(Refer to the Miller or Titan Product Catalogs for specific model descriptions.)

3. To enter your replacement order, please provide the following:
  - (A) Model number, serial number, date of manufacture for each affected unit. (Refer to figure above)
  - (B) Replacement product requested.
  - (C) Shipping instructions, i.e., company name, address, phone number, etc.

**\*\* Continued on Reverse Side \*\***

1345 15<sup>th</sup> Street – Franklin, PA 16323 – 0271 USA  
Tel: +1 800 873-5242 – Fax: +1 800 892-4078 – [www.bacou-dalloz.com](http://www.bacou-dalloz.com)



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4. We must confirm affected units are removed from service. In order to do so, we request that you peel off the labels from the unit(s) being replaced, cut off the snap-hook and mail the labels to:

**Miller Fall Protection  
Engineering Technical Services Department  
1345 15<sup>th</sup> Street  
Franklin, PA 16323**

We apologize for any inconvenience this may have caused. We also want to assure you that Miller has a 60-year tradition of manufacturing high-quality fall protection products. Our extensive line of Self Retracting Lifelines has a superior performance record and this Stop Use Order should not cause concern relative to our other products – in fact, this action demonstrates our concern and that our customers' safety is our highest measure.

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