

10/12/30 ①



To: Sperian Fall Protection Distributors
From: Sperian Fall Protection
Date: 12/30/2010
Subject: Stop Use and Repair Notice (*Immediate Attention Required*)

Note: *This notice is intended solely for the distributors who have purchased the products listed below. It must not be re-distributed through any means to any other groups or persons.*

At Sperian Fall Protection, our mission is to be the reference leader in personal protective equipment that delivers "Protection you can Trust". To demonstrate our commitment to our customers, we are writing to inform you of a component issue on our StopFall Fall Restraining System 7600A/YL. The issue allows the buckle to detach from the unit [when torsional force is applied] in a limited number of products. Following are the detailed instructions on what actions you are required to take.

Situation:

We recently received a report from a single end-user that a group of StopFall Fall Restraining Systems disengaged which allowed the buckle to detach from the unit [with torsional force] during their required pre-use inspection. It is important to note that no one was injured. This re-emphasizes the criticality and importance of the mandatory inspection before use of all fall protection products.

Upon thorough investigation, we believe this occurrence to be isolated and limited to a specific lot of components used in the production of the 7600A StopFall Fall Restraint products. This specific lot had a component that did not meet our quality specification requirement and may not provide the quality and durability you expect in our products. This lot was used in the production of units dated from **January 1, 2007 to December 06, 2010**.

We therefore recommend that you return the entire product inventory that you have of **ONLY** the 7600A StopFall Fall Restraining System Product. The 7600B product is not affected by this notice. Products included in the date range are specified below.

In light of this situation, we are proactively repairing all units that have the component issue.

Since this discovery, we have taken the necessary actions with our vendors to prevent a reoccurrence of this potential problem.

Products Included in this Notice:

- Miller StopFall Fall Restraining System
- Model 7600A/YL (All Models)

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Manufacture Dates:

- January 1, 2007 – December 06, 2010
- This notice only affects the models listed above and manufactured within the specified dates. Miller models manufactured outside of these dates are NOT affected. The 7600B/YL Miller StopFall Fall Restraint Systems are NOT affected.

Included in this packet are the following items:

1. A “Stop Use and Replace Notice” that must be sent to all of your customers who have purchased the Miller StopFall Fall Restraint System or a custom model that is within the specific dates of manufacture indicated.
2. A list of purchases you have placed with us for these units.

Please take the following steps immediately:

1. Inspect your on-hand inventory for the models and dates of manufacture detailed above. If you have one of the specified units, contact Miller Technical Service at 800-873-5242 for a Returned Goods Authorization number [RGA#].

Date of
Manufacture

Model #



2. Identify your customer(s) who have purchased the models affected by this notice.
3. Send a copy of the enclosed “Stop Use and Repair Notice” to the customers you identify no later than 01/07/2011.
4. Upon completion of your mailing of the “Stop Use and Repair Notice”, a written confirmation must be sent to Sperian Fall Protection, Inc. at the following address:

Sperian Fall Protection, Inc.
Engineering Technical Services Department
P.O. Box 271
Franklin, PA 16323
Email: millertechexpert@sperian.com.

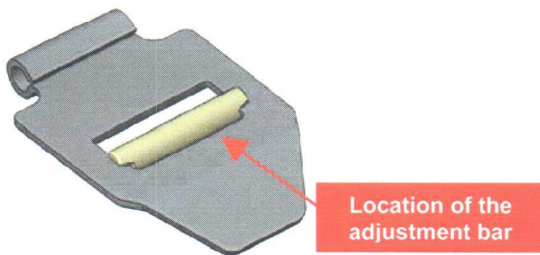
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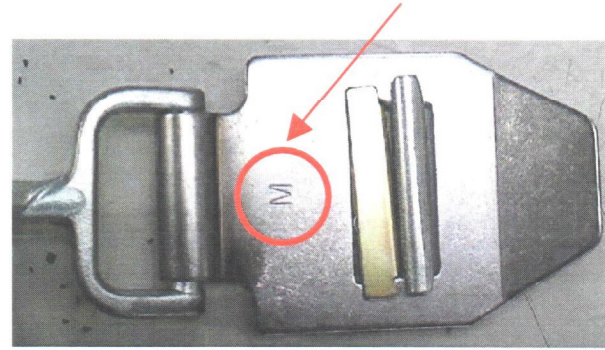
If you prefer that Sperian Fall Protection send the "Stop Use and Repair Notice" packet directly to your customers, please send us an electronic file with information on all of your customers who purchased these units. The file should be in Excel or a text tab delimited format. It must include the company name, a contact and the mailing address including street or PO Box, City, State, Country and Zip Code. This file must be provided to Miller by 01/07/2011 and should be sent to the above Miller address or emailed to us at millertechexpert@sperian.com. The information that you send to us will be kept strictly confidential.

Units that you have sold must be returned by the end-user per the instructions included in this packet. If any unit has the model number and affected date of manufacture, end-users should contact Miller Technical Service at 800-873-5242 for a Returned Goods Authorization number. The end-user will need to provide its distributor's name. **No product should be returned without a Returned Goods Authorization.** If you have any questions, please contact Miller Technical Service.

The following issues are what we will be looking for to determine whether or not the StopFall Unit will need to be repaired:



Also, when the units have been inspected and approved for service, an "M" has been stamped on the outside portion of the plate (see below). If you do not see an "M" on the product, it will need to be inspected.



We apologize for any inconvenience that this may have caused. We also want to assure you that Miller has over a 60-year tradition of manufacturing high-quality fall protection products. Our extensive line of products has a superior performance record and this Stop Use and Repair Notice should not cause concern relative to our other products – and trust, this action demonstrates our concern that our customers' safety is our highest priority.