

Honeywell

by Honeywell

12/03/15 ①

To: Miller Fall Protection Product End-Users
From: Miller Fall Protection (now part of Honeywell)
Date: March 2012
Subject: Stop-Use and Inspect Notice (*Immediate Attention Required*)

Please read, review and follow the instructions in this notice carefully.

At Honeywell, our mission is to be the reference leader in personal protective equipment that innovates to protect and save lives worldwide every day. In line with our commitment to our mission statement, we are writing to inform you of a quality issue with a stainless steel anchor shackle, which is a component of our SkyGrip® Stainless Steel Permanent Horizontal Lifeline Kits and Xenon® Horizontal Lifeline Kits. The following information provides detailed instructions on immediate actions you are required to take.

Please note, SkyGrip kits with stanchions and kits with galvanized lifelines are not included in this notice.

Situation:

We recently received a safety notice from a customer regarding the stainless steel shackle. An issue with a specific lot was identified in the customer's pre-use inspection. The details concerning this problem are set forth below.

The lot in question can be identified through a visual inspection. This lot was potentially sold between November 15, 2008 and March 15, 2011 and has the heat code designation "G24" stamped on the backside of the shackle.

The stainless steel shackle was incorrectly heat treated, and under very corrosive conditions, it may develop internal stresses which could lead to premature failure. You must immediately inspect the products listed below with dates of manufacture between November 15, 2008 and March 15, 2011. If the product has a stainless steel anchor shackle with the "G24" heat code, you must discontinue use of the product until the anchor shackle has been replaced.

We are replacing all anchor shackles affected by this notice at no charge.

Products Included in this Notice:

Stainless Steel Anchor shackle on the following products:

SGXK-FS	X00030	X00450	X00330
SGLLK-FS/60FT	X00060	X00210	X00040
SGLLK-FS/30FT	X00090	X00420	X00505
SG417-FS/60FT	X00510	X00240	X00545
SG416-FS/60FT	X00120	X00270	X00585
SGLLK-FS/120FT	X00150	X00300	SGLLK-FS/390FT
SG416-FS/30FT	X00480	X00390	SG416-FS/120FT

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SGLLK-FS/360FT	X00180	X00360	SG416-FS/150FT
SGAS-SS	SGLLK-FS/20FT	SGLLK-FS/510FT	SG416-FS/180FT
SG417-FS/30FT	SGLLK-FS/310FT		

Affected Heat Code

- G24

This notice only affects the models listed above with the specified heat code. Miller models marked with heat codes other than the one specified are **NOT** affected. **NO** other Miller lifeline products are affected.

Important to note: Only the stainless steel anchor shackle is subject to this notice. It is a component of Sky Grip Stainless Steel Permanent Horizontal Lifeline Kits and Xenon Horizontal Lifeline Kits. The remainder of the system is not affected by this notice.

Please take the following steps immediately:

1. Inspect your on-hand inventory for the model and heat code detailed above. If you have one of the specified units, contact the Miller Technical Service Department at 800-873-5242 for a Returned Goods Authorization number.
2. To obtain a no-charge replacement stainless steel anchor shackle, please be prepared to provide the following:
 - Quantity of affected product and
 - Shipping instructions (i.e. Company name, address, phone number, ship to attention)
3. The Technical Service Representative will enter your replacement order and provide you with a Return Goods Authorization (RGA) in order to return the stainless steel anchor shackles being replaced. This is required to confirm the units have been removed from service. **No product should be returned without a Returned Goods Authorization. All products to be replaced MUST be returned to Miller Fall Protection, 1345 15th Street, Franklin, PA 16323**

We apologize for any inconvenience that this notice may have caused. We also want to assure you that Miller fall protection products have over a 60-year tradition of providing high-quality fall protection. This action, while regrettable, demonstrates our concern that our customers' safety is ALWAYS our highest priority.



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Stainless Steel Anchor Shackle Subject to Inspection Notice



Picture # 1 Affected Anchor Shackle (BAD Shackle)



Picture # 2 Reverse side of BAD shackle with "G24" heat code



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Round
Corners on
Engraving



Picture # 3 Other identifiers of BAD shackles.



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Stainless Steel Anchor Shackle NOT Subject to Inspection Notice



Picture # 4 Anchor shackle that is NOT affected by notice (GOOD shackle)



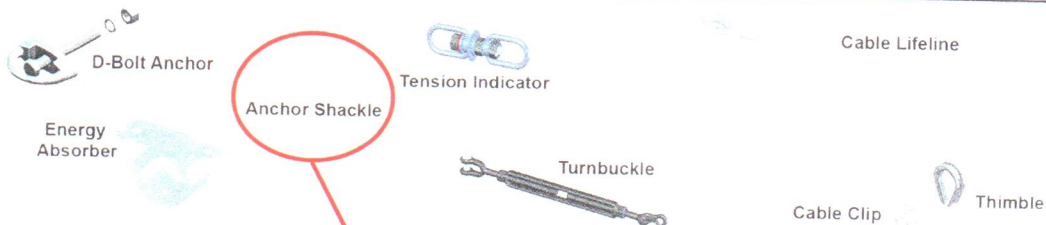
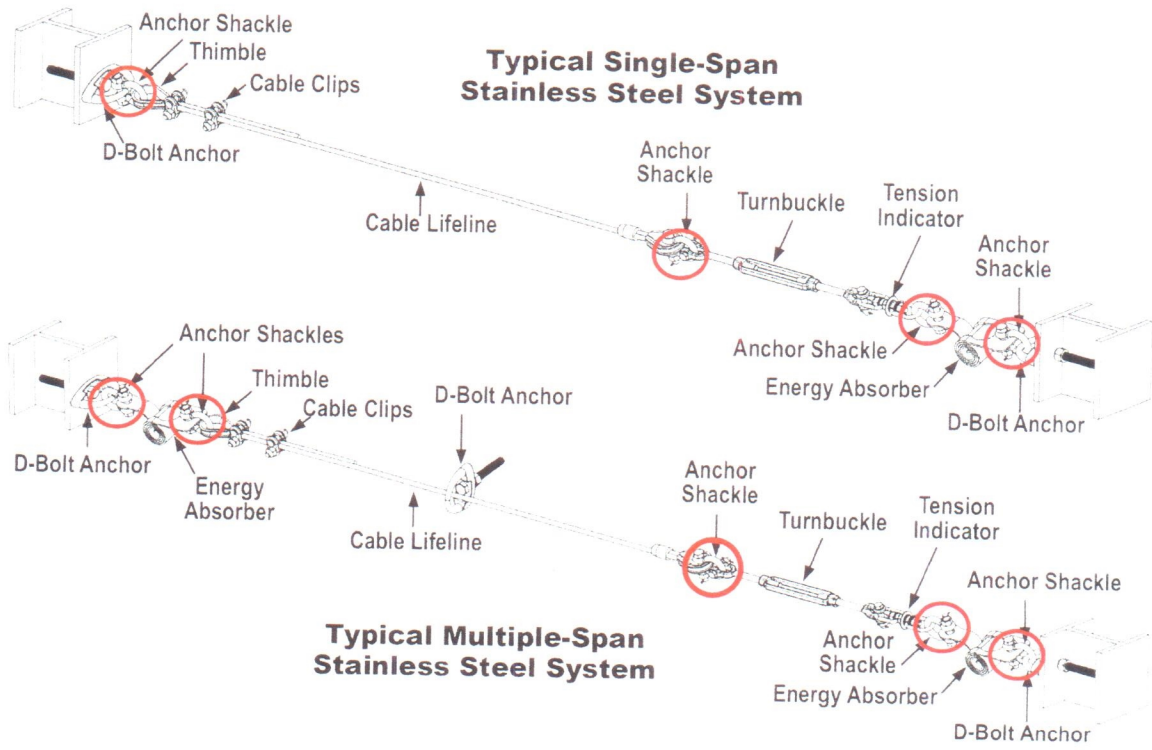
Picture # 5 Reverse side of GOOD shackle. (No heat code)

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Stainless Steel System Diagram and Description of Components for Permanent Applications



Part subject to this notice

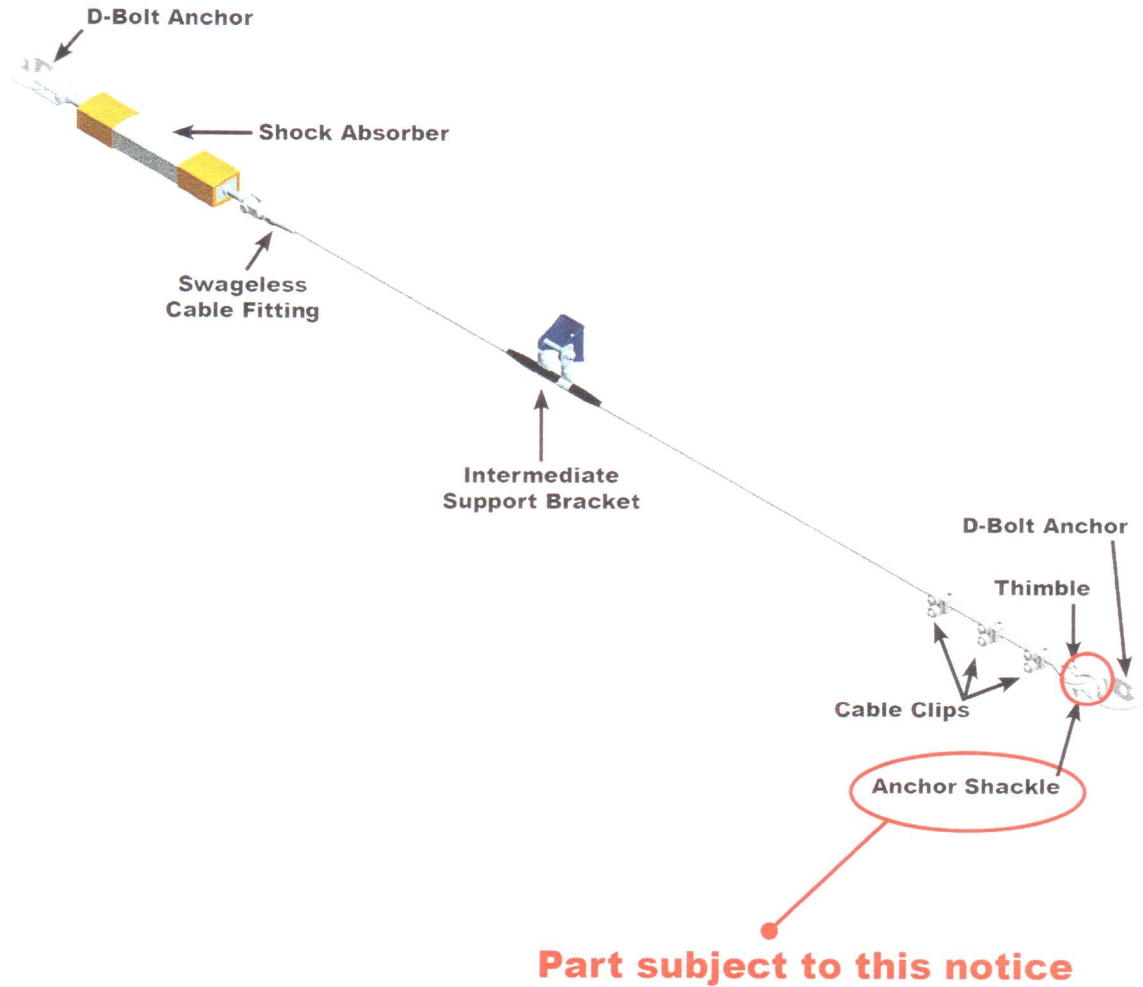
SKYGRIP KIT LAYOUT

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Single Shock Absorber Xenon Kit



XENON KIT LAYOUT