

12/11/14 ①



by Honeywell

To: Honeywell Fall Protection Product Distributors

From: Honeywell Safety Products

Date: November 14, 2012

Subject: MANDATORY REPAIR NOTICE(*Immediate Attention Required*)

Note: This notice is intended solely for the distributors who have purchased the products listed below. It must not be re-distributed through any means to any other groups or persons.

Please read, review and follow the instructions in this notice carefully.

ΔWARNING! All recipients of this mandatory repair notice must read, understand and follow all instructions. Failure to do so may result in serious injury or death.

At Honeywell, our mission is to be the reference leader in personal protective equipment that innovates to protect and save lives worldwide every day. In line with our commitment to our mission statement, we are writing to inform you of a nonconforming brake pad component in specific models of North Self-Retracting Lifelines, Self-Retracting Lifelines with Retrieval and Retractable Automatic Descender. The following information provides detailed instructions on immediate actions you are required to take.

Please note the only products affected by this notice are those part numbers listed below. No other North products are affected.

Products Included in this Notice for mandatory repair:

This notice only affects the models listed below with manufacturing dates between October 1, 2011 and August 31, 2012. Models with other dates are not affected by this notice.

North Model	North Description
FP2/310S	North Self-Retracting Lifeline, Stainless Steel, 33 ft.
FP2/315S	North Self-Retracting Lifeline, Stainless Steel, 50 ft.
FP2/415KR	North Self-Retracting Lifeline w/ Retrieval, Kevlar, 50 ft.
FP2/415SR	North Self-Retracting Lifeline w/ Retrieval, Stainless Steel, 50 ft.
*FP66/415SR	Kit Includes: North Tripod & Self-Retracting Lifeline w/ Retrieval (FP2/415SR), 50 ft.
FP2/515SD	North Retractable Automatic Descender, Stainless Steel, 50 ft.

* Note: Part number FP66/415SR is a confined space system that includes the FP2/415SR Self-Retracting Lifeline w/Retrieval. Only the FP2/415SR must be returned for repair.

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Honeywell



by Honeywell

Included in this packet are the following items:

1. A "Mandatory Repair Notice" that must be sent to all of your customers who have purchased the models referenced above that have the referenced manufacturing dates.
2. A list of purchases you have placed with us for these units.

Please take the following steps immediately:

1. Inspect your on-hand inventory for the models listed above with manufacturing dates from October 1, 2011 through August 31, 2012. If you have one of the specified units, contact Honeywell Mandatory Repair line at 855-238-1713 for a Repair Return Authorization number and shipping account number. Units sent in will be repaired and returned to you free of charge.
2. Identify your customer(s) who have purchased the models affected by this notice.
3. Send a copy of the enclosed "Mandatory Repair Notice" to the customers you identify **no later than November 30, 2012**.
4. Upon completion of your customer mailing of the "End-User Notice," a written confirmation must be sent to Honeywell at the following address:

Honeywell Technical Service Manager
Ref North SRL
1345 15th Street – P.O. Box 271
Franklin, PA 16323-0271

As an alternative, the confirmation can be sent to the following e-mail address with the subject "Mandatory Repair notice confirmation": millertechsvc@honeywell.com.

If you prefer that Honeywell send the "Mandatory Repair Notice" packet directly to your customers, please send us an electronic file with all of your customers who purchased these units. The file should be in Excel or a text tab delimited format. It must include the company name, a contact and the mailing address including street or PO Box, City, State and Country. **This file must be provided to Honeywell by November 23, 2012** and should be sent to the above address or emailed to us at millertechsvc@honeywell.com. The information that you send to us will be kept strictly confidential.

North Self-Retracting Lifelines that are affected by this notice must be returned by the end-user per the instructions included in this packet. If any unit has a model number listed above within the specified range for the date of manufacture, end-users should contact Honeywell Mandatory Repair line at 855-238-1713 for a Repair Return Authorization number. Honeywell will absorb the freight charges for those products covered under this notice. The end-user will need to provide the distributor's name. **No product should be returned without a Repair Return Authorization.**

If you have any questions, please contact the Honeywell Mandatory Repair line.

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Honeywell



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We apologize for any inconvenience that this may cause and appreciate your cooperation.

Sincerely,

A handwritten signature in cursive script that reads "John P. Zuleger".

John P. Zuleger
Vice President/General Manager
Honeywell Safety Products, Americas